



**DEPARTMENT OF VETERANS AFFAIRS
NEBRASKA-WESTERN IOWA HEALTH CARE SYSTEM**

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Omaha NE 68105-1873

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600 S 70th Street
Lincoln NE 68510-2493

Grand Island
2201 N Broadwell Avenue
Grand Island NE 68803-2196

In Reply Refer To: 636/117A

May 19, 2011

Jerry Eisenhower
Norfolk Veterans Home
600 East Benjamin Avenue
Norfolk, Nebraska 68702

Subject: Norfolk Annual Survey, March 29- 31, 2011

Dear Mr. Eisenhower:

The VA Nebraska Western Iowa Health Care System survey team conducted the annual survey of the Norfolk State Veterans Home on March 29 through March 31, 2011.

The VAMC Survey team identified three nursing home standards that were not in compliance with VA standards and you were notified of this on April 22, 2011. On May 11, 2011, you responded with the Norfolk Veterans Home's corrective action plan. After the survey team reviewed the evidence of implementation of the corrective action plan, it is determined that your facility is in compliance with all VA standards. We have granted Norfolk State Veterans Home full certification for Nursing Home and Domiciliary for 2011-2012.

Thank you for your continued service to our nation's Veterans.

Sincerely,

Nancy Gregory
Acting Director
Nebraska Western Iowa

Jorge I. Ramirez, MD, FAAHPM
Acting Director VISN 23
Extended Care and Rehab Service Line

cc: John Hilgert, Nebraska Department of Veterans Affairs
cc: Jan Murphy VISN 23 Director
cc: Chief Network Officer (10N)
cc: Chief Consultant, Geriatrics and Extended Care (114)

May 11, 2011

Colleen Donovan
Chief, Extended Care and Rehabilitation
NWI Health Care System
2201 N Broadwell Avenue
Grand Island, NE 68803-2196

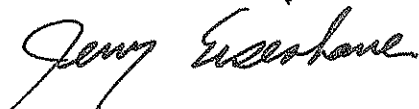
Subject: Norfolk Veterans Home Corrective Action Plan- Survey Report March 29-31,
2011

Dear Ms. Donovan:

Please find attached Norfolk Veterans Home Corrective Action Plan responses for
deficiencies noted on annual survey from NWIHCS survey team. Date of survey
referenced was March 29-31, 2011.

If you have any questions, please contact me directly.

Sincerely,



Jerry Eisenhauer, Administrator
Norfolk Veterans Home
600 E. Benjamin Avenue
Norfolk, NE 68701
402-370-3177 (Office)
402-649-7012 (Cell)